



USTELECOM 2021 CYBERSECURITY SURVEY

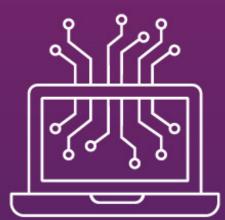
Critical Infrastructure Small & Medium-Sized Businesses (SMBs)

▼ BY THE NUMBERS: ORGANIZATIONAL IMPACT ►

BREACH HISTORY

75%

of Critical Infrastructure SMBs experienced a breach at least once in company history



45% experienced a breach within the past year

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CONSEQUENCES



On average, it took companies

7.5 MONTHS

to fully recover from a breach

50%
reported the breach stopped daily productivity

LOST CUSTOMERS

COMPANIES SPENT

♦

\$170K

on average to

on average to resolve a cyber breach

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Critical Infrastructure Small & Medium-Sized Businesses (SMBs)

■ BY THE NUMBERS: PREPAREDNESS

CONFIDENCE



72%

of SMBs surveyed believe their organization is prepared to some extent to prevent or recover from a cyberattack

ACTIONS IN SUPPORT OF RESILIENCY

74%

completed a cyber risk assessment within the past 12 months



used government guidance to make cybersecurity decisions

87% have cybersecurity policies and procedures in place

75% have existing cybersecurity insurance policies

52% use an outsourced cybersecurity provider



of IT budgets on average are used for cybersecurity

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