



December 1, 2011

***Ex Parte Notice***

Ms. Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street, S.W.  
Washington, D.C. 20554

***Establishing Just and Reasonable Rates for Local Exchange Carriers, WC Docket No. 07-135; Developing a Unified Intercarrier Compensation Regime, CC Docket No. 01-92; Rules and Regulations Implementing the Truth in Caller ID Act of 2009, WC Docket No. 11-39***

Dear Ms. Dortch:

On Tuesday, November 29, 2011, the undersigned on behalf of the National Telecommunications Cooperative Association, together with Derrick Owens on behalf of the Western Telecommunications Alliance, Steve Pastorkovich of the Organization for the Promotion and Advancement of Small Telecommunications Companies, and Colin Sandy, Robert Gnapp and Mark Novy of the National Exchange Carrier Association (the “Rural Representatives”) met with Terry Cavanaugh and Margaret Dailey from the Enforcement Bureau, and Bill Dever, Richard Hovey and Rebekah Goodheart of the Wireline Competition Bureau to discuss continuing concerns with respect to call routing and termination failures. Robert Gnapp, Mark Novoy and Rebekah Goodheart attended the meeting by telephone.

The Rural Representatives discussed the continuing problem of calls not properly completing to consumers in rural areas and expressed frustration with the industry’s lack of appropriate and timely response. Swift Commission action was urged. The Rural Representatives also provided anecdotal information regarding the Commission-supplied carrier contact list, noting that it was effective in resolving issues with some carriers, but operated very poorly with others.

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Pursuant to Section 1.1206 of the Commission's rules, a copy of this letter is being filed via ECFS with your office. If you have any questions, please do not hesitate to contact me at (703) 351-2020 or [jcanfield@ntca.org](mailto:jcanfield@ntca.org).

Sincerely,

/s/ Jill Canfield  
Jill Canfield

Director- Legal & Industry

cc: Terry Cavanaugh  
Margaret Dailey  
Bill Dever  
Richard Hovey  
Rebekah Goodheart